### FAQ's for Wish List Customers:

#### How do I create a Wish List on World Market?

You can easily create a wish list by filling out some basic information and creating a username and a password for your wish list.

This username and password is separate from your World Market customer login. However, you may use the same information if you like.

### How do I login to my World Market Wish List?

Your wish list at World Market is powered by MyRegistry.com. To manage your wish list you will need to login either on World Market's wish list page or on MyRegistry.com.

### Why can't I find my new Wish List in the wish list search box?

After you create a wish list on World Market you will receive a confirmation email from MyRegistry.com to complete your account. Only a completed account can be found in the search box. If you have completed your account and it still is not searchable, please check your setting to make sure your wish list is not set to 'Private'.

### Why do I only see my items added from World Market?

When viewing your wish list on World Market only items added from World Market will be visible. If you have added items to your universal wish list from other stores, simply login to your account to view those items.

### How do I share my World Market wish list?

To share your World Market wish list, login to your account. Under 'Announce Your Wish List' you will see multiple ways of sharing your wish list. You can send eCards with a personal message and custom image, printable cards, or simply share a customized link directly to your wish list.

## How do I add a shipping address to my wish list?

To add a shipping address, login to your account and click the 'My Settings' tab. You can enter your address below the 'Profile' information. Once you add shipping information, it will display for your website visitors when they click the "shipping info" button at the top of your wish list. We highly recommend that when you create a wish list, you provide your visitors with an address to ship their purchases to. Many visitors find it convenient to have that kind of information handy for them when purchasing a gift for you.

# How do I delete a gift I added to my wish list?

Login to your account and click on the 'Manage Gifts' tab. Then, simply check the small box next to the gift(s) you'd like to delete and click the 'Delete' button above your gift list.

### How do my guests purchase a gift when I've indicated that I want more than one? When you add a gift to your wish list, the 'Add this Gift' window requires

you to enter a number to represent how many units (quantity) of that particular gift you want. When someone buys a gift for you, MyRegistry.com asks them to report the quantity of items purchased. The quantity purchased is automatically reduced from the 'Quantity Desired' number on your gift list. For example, if you've requested two of the same item and someone bought only one, then the 'Quantity Desired' of that gift will be reduced to one. If you requested only one, the gift will become unavailable to prevent other guests from buying you the same item again.

### 'Purchased' on my registry. Why? If you received an e-mail or text message from MyRegistry.com notifying

I was notified that a gift was purchased, but the gift is not marked as

you that an item was purchased for you, but the item is not marked as 'Purchased' on your wish list, it's possible that one of your guests restored an item he/she marked as purchased. Sometimes guests go to buy an item but decide not to complete the transaction, and accidentally mark the gift as 'Purchased'. When they realize that the item they were viewing is marked as 'Purchased', they can restore the item themselves or request us to do so for them.

### How do I restore a gift that is marked as 'Purchased' on my registry? You can easily make an item available again for purchase on the 'Manage

Gifts' tab. Just locate the item that you wish to make available again and click the link 'Make Available Again'.

# Can someone buy from my wish list in a Cost Plus World Market store?

While wish list items may be purchased in a store, our wish list is an online function only and will not update automatically if items are purchased in a store. To avoid duplicates, purchasers will have to manually update the registry and mark the item as purchased.

out-of-stock item from your wish list, click 'Remove', then click

'Save Changes.'

How will I know if items I've picked are no longer in stock? There might be items that were in your wish list that are no longer in stock a few months later; this is because some items we carry are available only on a seasonal basis. If an item on your wish list is no longer in stock, you will see the message 'Item unavailable'. If you'd like to remove the